Human Services

Business Plan Report

Customer

Objective Name

Owner(s)

Increased Access to Culturally Sensitive Services for MDC children -DHS

Maritza R. Alonso Debbie Frazier E. Carolina Montoya Phyllis Tynes-Saunders

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Improve the future of Miami-Dade County's children and youth

Parent Objectives

(HH3.2) Increased access to culturally sensitive outreach/prevention and intervention services for Miami-Dade County children, youth and their families (priority outcome)

Measures Owner(s)

Early Childhood Development Services - Infants

Edith Humes-Newbold

Number of infants (up to 1 year old) provided early childhood development services

Performance Graph

Initiatives Linked To Measure

Owner(s)

Early Childhood Development Services -...



Child Measures Linked To Measure

ACTUAL GOAL DATE



updated: never

Early Childhood Development Services - Toddlers

Edith Humes-Newbold

Number of toddlers (1 to 2 years of age) provided early childhood development services

Performance Graph

Initiatives Linked To Measure

Owner(s)

Early Childhood Development Services -...



Child Measures Linked To Measure

ACTUAL GOAL DATE **Objective Name** Owner(s)

Utilization of available Health and Human Services Across All Neighborhood Facilities (HH2.2-DHS)

Maritza R. Alonso Debbie Frazier Linda Taylor

Initiatives Linked To Objective

GrandParent Objectives Owner(s)

Parent Objectives

Measures Owner(s)

Number of Emergency Housing Placements

Maritza R. Alonso Linda Taylor Debbie Frazier

The number of clients placed in Emergency Housing Centers.

Performance Graph

Initiatives Linked To Measure Owner(s)

Number of Emergency Housing Placements

Qn

Child Measures Linked To Measure

ACTUAL GOAL DATE



good direction

updated: 5/30/2006

Residents Accessing Services At Neighborhood Based Facilities

Maritza R. Alonso Linda Taylor Debbie Frazier

The number of residents accessing services at department neighborhood based facilities

■ Actual — Trend

Performance Graph

Initiatives Linked To Measure

Owner(s)

Residents Accessing Services At Neighb...



Child Measures Linked To Measure

ACTUAL GOAL DATE

70,000 60,000 50,000 40,000 30,000 20,000 10,000 0 FY06 Q1 FY06 Q2 FY06 Q3 EV06 04

good direction

updated: 5/1/2006

Residents Provided Emergency Relocation Assistance

- Goal

Maritza R. Alonso Linda Taylor Debbie Frazier

The number of residents evicted or pending eviction that are provided emergency financial assistance to prevent homelessness

Performance Graph

Initiatives Linked To Measure

Owner(s)

Residents Provided Emergency Relocatio...



Child Measures Linked To Measure

ACTUAL GOAL DATE



♠ good direction

updated: 5/1/2006

Increased Access to Support Targeted Special Populations (HH4.3-DHS)

Maritza R. Alonso Debbie Frazier

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Promote independent living through early intervention and support

Parent Objectives

(HH4.3) Increased access to full continuum of support services for targeted special populations

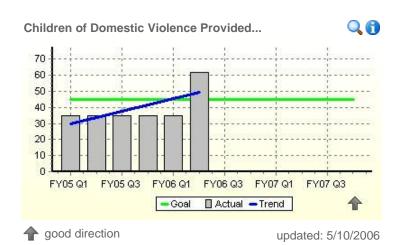
Measures Owner(s)

Children of Domestic Violence Provided Counseling Services

Maritza R. Alonso Paula Bain Debbie Frazier

The number of child victims of domestic violence and their mothers receiving psych-educational group counseling services

Performance Graph



Initiatives Linked To Measure Owner(s)

Provide a safe environment and supportive services to victims/survivors of Domestic Violence

Paula Bain Irene Taylor-Wooten

Child Measures Linked To Measure

ACTUAL GOAL DATE

Cuban Families Served

Maritza R. Alonso Ulysses Arteaga Debbie Frazier

Number of Cuban families provided services to facilitate their acculturation and self-sufficiency.

Performance Graph



Days Program Participants Remain in the Community

Child Measures Linked To Measure

Initiatives Linked To Measure

ACTUAL GOAL DATE

Owner(s)

Maritza R. Alonso Ana Faraci Debbie Frazier

The number of days Psychological Services Division program participants remain in the community instead of being in a more secure/residential facility.

Performance Graph Initiatives Linked To Measure Owner(s)





ACTUAL GOAL



good direction

updated: 5/5/2006

Domestic Violence Prepetrators Provided Intervention Services

Maritza R. Alonso Paula Bain Debbie Frazier

Number of domestic violence perpetrators provided domestice violence intervention services

Performance Graph

Initiatives Linked To Measure

Owner(s)

DATE

Domestic Violence Prepetrators Provide...



Child Measures Linked To Measure

ACTUAL GOAL

DATE





good direction

updated: 5/10/2006

Maritza R. Alonso Paula Bain Debbie Frazier

Number of domestic violence victims provided shelter, transitional housing and case management services aimed at ensuring victim's safety.

Performance Graph

Initiatives Linked To Measure

Owner(s)

Domestic Violence Victims Provided Shelter and Advocacy



Child Measures Linked To Measure

ACTUAL GOAL DATE



good direction

updated: 4/27/2006

Elders Provided Services at Adult Day Care Sites

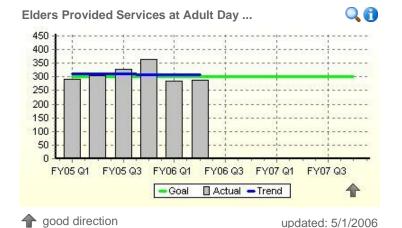
Maritza R. Alonso Paul Prevost Debbie Frazier

Number of elders provided with support services at adult day care sites (training, meals, recreation and social activities).

Performance Graph

Initiatives Linked To Measure

Owner(s)



ACTUAL GOAL **DATE**

Employment Retention of Migrant Farm Workers

Maritza R. Alonso Ulysses Arteaga Debbie Frazier

Number of migrant farm workers placed in employment and retained for at least 90 days.

updated: 4/27/2006

Performance Graph

Employment Retention of Migrant Farm W... Q 6 100 80 60 40 20 FY05 Q3 FY06 Q1 FY06 Q3 FY07 Q1 FY05 Q1 FY07 Q3 - Goal Actual - Trend good direction

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Entrants Employed

Number of entrants employed.

Performance Graph



Maritza R. Alonso Ulysses Arteaga Debbie Frazier

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Entrants Retained in Employment

Maritza R. Alonso Ulysses Arteaga Debbie Frazier

Number of entrants/refugees employed and retained in employment for ninety (90) days.



Owner(s)







ACTUAL GOAL DATE

ngood direction

updated: 4/27/2006

Farmworker Migrants Employed

Maritza R. Alonso Maria Garza Debbie Frazier

Number of migrant farm workers employed.

Performance Graph



Owner(s)

Farmworker Migrants Employed

FY05 Q3

FY06 Q1

- Goal



Child Measures Linked To Measure

ACTUAL GOAL DATE



FY05 Q1

updated: 5/10/2006

FY07 Q3

Haitian Families Served

Maritza R. Alonso Ulysses Arteaga Debbie Frazier

Number of Haitian families provided services to facilitate their acculuration and independence.

FY06 Q3 FY07 Q1

Actual -Trend

Performance Graph

Initiatives Linked To Measure

Owner(s)

Haitian Families Served



Child Measures Linked To Measure

ACTUAL GOAL DATE

ngood direction

updated: 4/27/2006

Individuals Diverted to Court-Ordered Outpatient Substance Abuse Treatment

Maritza R. Alonso Angel Muniz Debbie Frazier

The number of individuals diverted to court-ordered outpatient substance abuse treatment services in lieu of prosecution.

DATE



FY06 Q3 FY07 Q1

■ Actual Trend

good direction

FY05 Q1

updated: 5/19/2006

FY07 Q3

Residents Receiving Referrals for Substance Abuse Treatment Number of adults receiving substance abuse referral services.

FY06 Q1

-Goal

FY05 Q3

Maritza R. Alonso Angel Muniz Debbie Frazier

ACTUAL GOAL

Performance Graph



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Services Provided to Emotionally Disturbed Children, Adolescents and

Maritza R. Alonso Ana Faraci Debbie Frazier

The number of severely emotionally disturbed children, adolescents and young adults provided day treatment services.

Performance Graph



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL **DATE**

good direction

updated: 4/11/2006

Summary of Other Specialized Services Provided to the Community - ORS

Maritza R. Alonso Angel Muniz Debbie Frazier

Performance Graph

Initiatives Linked To Measure

Owner(s)



Child Measures Linked To Measure

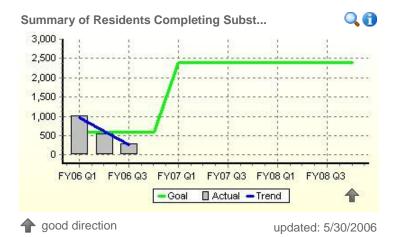
		ACTUAL	GOAL	DATE
	Homeless Individuals and Families Provided Specialized Services	1,500	1,513	FY06 Q3
\blacksquare	Substance Abuse Education and Prevention	2,500	6,288	FY06 Q3

Summary of Residents Completing Substance Abuse Treatment

Maritza R. Alonso Angel Muniz Debbie Frazier

Summary of the number of residents who completed substance abuse treatment services within the Office of Rehabilitative Services.

Performance Graph Initiatives Linked To Measure Owner(s)



Child Measures Linked To Measure

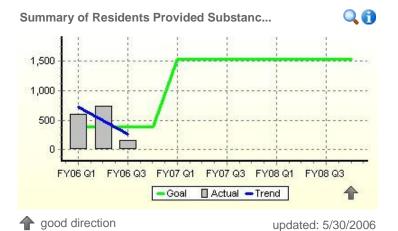
		ACTUAL	GOAL	DATE
	Criminal Justice Involved Residents Completing Substance Abuse Treatment	45	75	FY06 Q3
▼	Individuals Completing Court- Ordered Outpatient Substance Abuse Treatment Services	15	113	FY06 Q3
	Residents Completing Residential Substance Abuse Treatment	233	1,690	FY06 Q3

Summary of Residents Provided Substance Abuse Treatment

Maritza R. Alonso Angel Muniz Debbie Frazier

Summary of the number adult male and female residents provided substance abuse treatment services within the Office of Rehabilitative Services

Performance Graph Initiatives Linked To Measure Owner(s)



Child Measures Linked To Measure

		ACTUAL	GOAL	DATE
	Residents Provided Community- Based Residential Substance Abuse Treatment	102	200	FY06 Q3
₩	Residents Provided Correctional-Based Substance Abuse Treatment	48	183	FY06 Q3

Summary of the number of adults provided substance abuse treatment assessments through various programs within the Office of Rehabilitative Services.

Performance Graph

2,000

1,500

1,000

500

Q **1**

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Community-Based Substance Abuse Assessments	386	992	FY06 Q3
Number of TASC Asssessments	212	100	FY06 Q3

agood direction

FY06 Q1 FY06 Q3

updated: 5/30/2006

FY08 Q3

Trainings/Educational Session for Parents/Guardians

FY07 Q1

- Goal

FY07 Q3 FY08 Q1

Actual - Trend

Summary of Substance Abuse Treatment A...

Maritza R. Alonso Ana Faraci Debbie Frazier

The number of activities, meetings and specialized trainings held with parents/guardians of severely emotionally disturbed children, adolesecents and young adults in day treatment facilities, in order to implement, develop and maintain client treatment plan goals.

Performance Graph

Initiatives Linked To Measure

Owner(s)





Child Measures Linked To Measure

ACTUAL GOAL DATE

Veterans Assisted With Benefit Claims

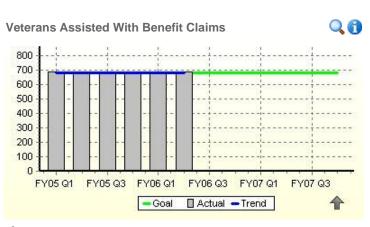
Maritza R. Alonso Paul Prevost Debbie Frazier

Number of veterans and their families assisted in filing benefit claims, through the Veteran's Administration.

updated: 5/5/2006

Performance Graph

good direction



Initiatives Linked To Measure

ACTUAL GOAL DATE

Owner(s)

Child Measures Linked To Measure

good direction

updated: 5/1/2006

Objective Name

Owner(s)

Support Services for Disabled Persons (HH4-2-DHS)

Maritza R. Alonso Debbie Frazier

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Parent Objectives

Owner(s) Measures

Disabled Residents Receiving Interim Financial Assistance

Maritza R. Alonso Linda Taylor Debbie Frazier

Number of medically-disabled residents pending SSA/SSI eligibility provided interim financial assistance.

Performance Graph

Initiatives Linked To Measure

Owner(s)

Disabled Residents Receiving Interim F...

Q 6

Child Measures Linked To Measure

ACTUAL GOAL DATE

2,000 1,500 1,000 500 0 FY05 Q1 FY05 Q3 FY06 Q1 FY06 Q3 FY07 Q1 FY07 Q3 - Goal Actual -Trend

good direction

updated: 5/1/2006

Objective Name

Available Support Service Hours for Elderly (HH4-4-DHS)

Maritza R. Alonso Debbie Frazier

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Parent Objectives

Owner(s) Measures

In-Home Support Services for Elders

Maritza R. Alonso Paul Prevost Debbie Frazier

The number of elders provided in-home support services (personal care, homemaking, chore and respite).

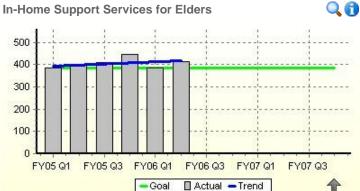
Performance Graph

good direction

Initiatives Linked To Measure

Owner(s)

Owner(s)



updated: 5/1/2006

Child Measures Linked To Measure

ACTUAL GOAL DATE **Initiatives Linked To Objective**

Owner(s)

GrandParent Objectives

Improve the future of Miami-Dade County's children and youth

Parent Objectives

(HH3.1) Increased access to and quality of child care facilities (priority outcome)

Measures

Invoices Processed for Voluntary Pre-Kindergarten Programs (VPK)

Number of childcare provider invoices processed for VPK.

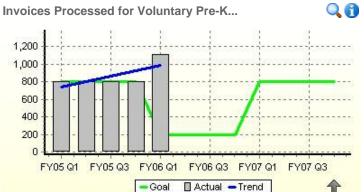
Performance Graph

Maritza R. Alonso Edith Humes-Newbold Debbie Frazier

Initiatives Linked To Measure

Owner(s)

Owner(s)



good direction

updated: 4/28/2006

Child Measures Linked To Measure

ACTUAL GOAL DATE

Number of Child Care Facilities Achieving National Acccreditation

Maritza R. Alonso Edith Humes-Newbold Debbie Frazier

Number of child care facilies achieving national accreditation status withy support and assistance by Child Development Services

Performance Graph

Initiatives Linked To Measure

Owner(s)



Child Measures Linked To Measure

ACTUAL GOAL DATE

Number of Child Care Facilities Achiev...



good direction

updated: 5/10/2006

Processed Subsidzed Child Care Applications

Maritza R. Alonso Edith Humes-Newbold Debbie Frazier

Number of applications processed for subsidized child care.

Performance Graph

Initiatives Linked To Measure

Owner(s)





Actual -Trend

♠ good direction

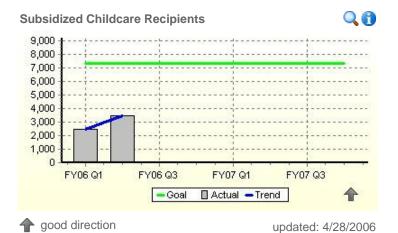
updated: 4/28/2006

Subsidized Childcare Recipients

Number of children determined eligible for subsidized child care.

- Goal

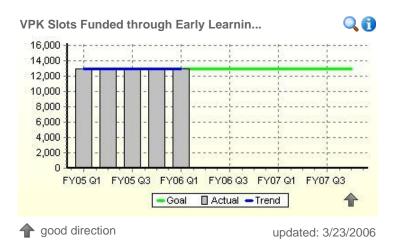
Performance Graph



VPK Slots Funded through Early Learning Coalition

The number of children attending Voluntary Pre-Kindergarten Program (VPK).

Performance Graph



Child Measures Linked To Measure

Children Served for Subsidized 270 550 FY06 Q2
Child Care through Miami Dade
County Public Schools

Maritza R. Alonso Edith Humes-Newbold Debbie Frazier

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Maritza R. Alonso Edith Humes-Newbold Debbie Frazier

Initiatives Linked To Measure Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Objective Name Owner(s)

Meet Budget Targets (Human Services)

Juan A. Lopez E. Carolina Montoya Carmen M. Morrina

E. Carolina Montoya Carmen M. Morrina Juan A. Lopez

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

(ES8.2) Planned necessary resources to meet current and future operating and capital needs (priority outcome)

Parent Objectives

(ES8.2.1) Meet Budget Targets

Measures Owner(s)

Revenue: Total (Human Services)

Total revenue in \$1,000s (from FAMIS)

Performance Graph



FY05 Q1 FY05 Q3 FY06 Q1 FY06 Q3 FY07 Q1 FY07 Q3

Goal

good direction

updated: 4/10/2006

Initiatives Linked To Measure

Owner(s)

Owner(s)

DATE

Child Measures Linked To Measure

		ACTUAL	GOAL	DATE
▼	Fares, Fees & Misc Revenues	\$2,741	\$3,090	FY06 Q2
	Federal Operating Assistance	\$2,060	\$1,417	FY06 Q2
	State Operating Assistance	\$42,687	\$31,909	FY06 Q2
	Carry-over	\$0	\$0	FY06 Q2
	Revenue: CW Gen Fund (Human Services)	\$0	\$0	FY06 Q2

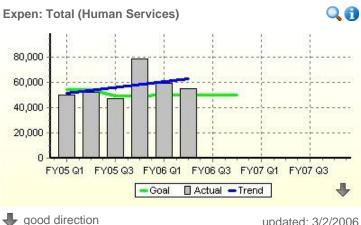
Expen: Total (Human Services)

Total expenditures in \$1,000s (from roll-up of Personnel, Other Operating, and Capital)

E. Carolina Montoya Carmen M. Morrina Juan A. Lopez

ACTUAL GOAL

Performance Graph



updated: 3/2/2006

Child Measures Linked To Measure

Initiatives Linked To Measure

		ACTUAL	GOAL	DAIL
	Expen: Personnel (Human Services)	\$15,169	\$15,916	FY06 Q2
	Expen: Other Operating (Human Services)	\$40,119	\$34,095	FY06 Q2
▼	Expen: Capital (Human Services)	\$67	\$22	FY06 Q2

Objective Name Owner(s)

Reduction of Health and Human Services Unmet Needs (HH7.2-DHS)

Maritza R. Alonso Debbie Frazier Rafael Martinez

Maritza R. Alonso Richard Harris Debbie Frazier

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Parent Objectives

Measures Owner(s)

Community Based Organization Contracts

Number of Community-Based Organization (CBO) contracts executed

Performance Graph

QA **Community Based Organization Contracts** 500 400 300 200 100 ń -100 FY05 Q1 FY05 Q3 FY06 Q1 FY06 Q3 FY07 Q1 FY07 Q3 - Goal Actual - Trend

Initiatives Linked To Measure

Provide routine monitoring of assigned
Community Based Organization (CBO) contracts
to ensure compliance with contractural

Richard Harris
Irene TaylorWooten

requirements

Child Measures Linked To Measure

ACTUAL GOAL DATE

Owner(s)

Number of Meals Provided to 89,471 98,328 FY06 Q2 Elders by DHS subcontracted

providers/CBO through High Risk Nutrional Meals Program

Contracts Monitorings - Domestic Violence Services

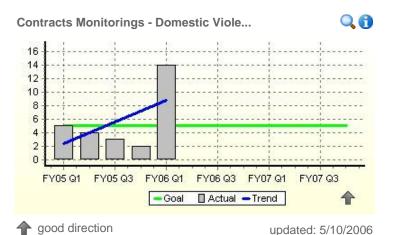
Maritza R. Alonso Vaughn Tooley Debbie Frazier

Number of Alliance for Human Services contracts monitored for fiscal and programmatic compliance that relate to services for domestic violence victims and their children

updated: 4/26/2006

Performance Graph

good direction



Initiatives Linked To Measure

Monitor contracts to ensure program compliance

John Marshall Irene Taylor-Wooten

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Contracts Monitorings - Youth Crime

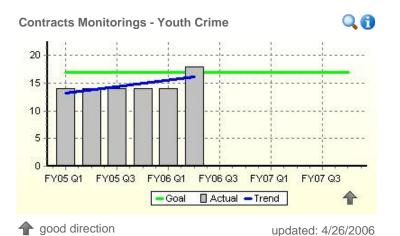
Maritza R. Alonso Rafael Martinez Debbie Frazier

Number of monitorings conducted for programs funded by Youth Crime Task Force

Performance Graph Initiatives Linked To Measure Owner(s)

Monitor contracts to ensure program

John Marshall



compliance Irene Taylor-Wooten

Child Measures Linked To Measure

		ACTUAL	GOAL	DATE
	Number of Youth Crime Task	1	1	FY06 Q2
_	Force Meetings Conducted			

Maritza R. Alonso John Marshall Debbie Frazier

Criminal Justice Council Meeting

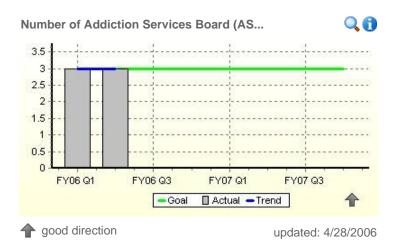
Provide support for the Miami-Dade Criminal Justice Council Meeting.

Performance Graph

Sa c		ıncil Meet			•
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بلبل				- Î-	
FY05 Q1	FY05 Q3	FY06 Q1	FY06 Q3	FY07 Q1	FY07 Q3
		- Goal	☐ Actual	-Trend	1

Number of Addiction Services Board (ASB) Meetings Number of ASB meetings conducted

Performance Graph



Initiatives Linked To Measure

Child Measures Linked To Measure

		ACTUAL	GOAL	DATE
^	Number of DMCJC Committee meetings conducted Quarterly	1	1	FY06 Q2

Maritza R. Alonso Michaela Doherty Debbie Frazier

Initiatives Linked To Measure

Owner(s)

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Number of Domestic Violence Oversight Board Meetings

Maritza R. Alonso Vaughn Tooley Debbie Frazier

Number of meetings, forums, and events sponsored or co-sponsored by private/public community partners.

Performance Graph Initiatives Linked To Measure Owner(s)



ACTUAL GOAL DATE

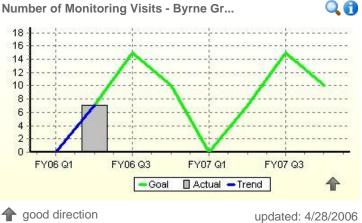
good direction updated: 3/23/2006

Maritza R. Alonso Michaela Doherty Debbie Frazier

Number of Monitoring Visits - Byrne Grant Number of Byrne Grant monitoring visits conducted.

Performance Graph

Terrormance draph



Child Measures Linked To Measure

Initiatives Linked To Measure

ACTUAL GOAL DATE

Owner(s)

